Storage Regulations

For the winter storage service of caravans and tents, Riva di Ugento collaborates with local companies authorized to transport customers' equipment inside the campsite, **without guaranteeing the assignment of a pitch**.

Customers using the storage service must comply with specific conditions to access the campsite and find their equipment ready for stationing from the day of arrival:

1) Communicate the arrival date **at least 30 days in advance**, exclusively through the booking system on www.rivadiugento.it, selecting: Type of vacation (**camping**), Vehicle (**caravan or tent**), Family **composition**, Type of accommodation (**storage access**), Arrival **date** (departure date is not binding). The booking of storage access does not require a separate booking for caravan or tent access and does **not guarantee priority entry** to the campsite. Arrival notifications made by phone, email, or other means, or with short notice, release the storage service provider from any responsibility regarding the availability of the equipment inside the campsite.

2) The notification must be made in the name of the registered storage holder and must indicate the actual occupant. Unreported crew changes will result in an additional charge of €100.00.

3) The transport of equipment within the campsite and its placement on a pitch is guaranteed only once per season, and only in the presence of at least one occupant. Repeated use during the season (e.g., on weekends) or pitch changes require advance payment of an extra charge of €100.00 per relocation.

4) Upon arrival, customers with stored equipment may access the campsite during the hours 08:00-13:00 / 16:00-20:00 (during peak periods, access may be allowed from 11:00). After completing check-in procedures, they must wait in the designated area and are not allowed to wander around the campsite. The pitch can be selected only in the presence of the staff member in charge, who will assign it according to the order of arrival.