



RIVA
RIVA
DI UGENTO
★★★★ CAMPEGGIO RESORT

REGULATION REGARDING BOOKABLE AND NON-BOOKABLE PITCHES

1. Pitch Booking Request (i.e. the assignment of a pitch by the management) has been accepted. Extra, plus or standard pitches will be assigned according to availability. In the period 31.07-28.08 booking requests can only be sent for Priority Access
2. Check-in times: 8pm-1pm/4pm-8pm. Booked pitches are only available from 5pm. We suggest you plan your journey accordingly.
3. On the day of departure the pitch must be vacated by 9am. Any departures from the campsite after 12pm will incur a charge for the next night.
4. In the low season, when possible, for late Sunday departure before 8pm an additional charge of 50% on the rate of the pitch will be applied
5. Minimum stay and days of arrival: 3 nights limits from 15.05 to 11.06 and from 05.09 to 03.10; 7 nights for Riva pitches and 10 nights for Plus and Extra pitches with arrival and departure on **Tuesday, Thursday and Saturday** from 12.06 to 04.09.
6. Where possible, an extension of stay may involve relocation to a non-bookable pitch.
7. On each pitch, guests are allowed to have: a camper with awning, or a car + caravan with veranda, or a car + tent. We cannot guarantee space for other types of equipment (gazebos, kitchenettes, trailers, extra tents). Additional tents are subject to charges as per the applicable rate.
8. Any vehicle with four wheels in addition to the motorhome is considered an additional car (for which the relative fee will apply).
9. Information received from guests about their preferences for the location of residential units will be treated as such and will not constitute a contract or absolute guarantee, since the assignment will take place at the sole discretion of the management, which reserves the right at any moment to change the accommodation unit number assigned and to limit any request for aggregation to a maximum of three groups.
10. The campsite does not guarantee pitches with shade, even for pitches located in an area with trees and the guest makes a specific request.
11. Please note that due to the nature of Riva di Ugento campsite, each pitch is unique and enjoys its own special, natural features (hedges, trees, shrubs and foliage). This is why the choice of pitch is determined by campsite management based on the specific dimensions of your equipment, notified by guests at the time of booking. **No position changes are permitted.**
12. You will be informed of the pitch unit number assigned to you at check-in.
13. The full cost of the whole stay is required in advance. Campers wishing to extend their stay are required to notify the Reception Office in advance (during the period between 29.07 and 22.08 campers are required to notify the Reception Office no later than three days prior to their departure date). Settlement has to be made before the beginning of the upcoming period.